Persatuan Kebajikan Kanser Payudara Malaysia
Breast Cancer Welfare Association Malaysia
(PPM-005-10-20071988)
5th Floor, Bangunan Sultan Salahuddin Abdul Aziz Shah
16 Jalan Utara, 46200 Petaling Jaya, Selangor

Tel : 603-79540133
Email : info@breastcancer.org.my
Website : www.breastcancer.org.my

Privacy Policy

Breast Cancer Welfare Association Malaysia (BCWA)
Last updated: 2 January 2026

Breast Cancer Welfare Association Malaysia (BCWA) respects and is committed to protecting the personal data of individuals who interact with us. This Privacy Policy explains how we collect, use, disclose, store, and protect personal data in accordance with the Personal Data Protection Act 2010 (PDPA) of Malaysia.

By accessing or using BCWA's website, services, programmes, or online platforms, you consent to the processing of your personal data as described in this Privacy Policy.

1. Scope of This Policy
This Privacy Policy applies to all personal data collected by BCWA through:
- Our official website and related digital platforms;
- Patient registration for peer support visits
- Patient registration for clinical breast examinations
- Online forms, event registrations, donations, and subscriptions;
- Email, telephone, written, or in-person communications; and
- Any other interactions where personal data is provided to BCWA.

This policy does not apply to third-party websites linked from our website, which are governed by their own privacy policies.

2. Personal Data We Collect
"Personal data" refers to information that identifies or can be used to identify an individual. BCWA may collect, process, and store the following types of personal data:

2.1 Personal Identification Information
- Name
- Identity card or passport number (where legally required)
- Gender
- Date of birth

2.2 Contact Information
- Email address
- Telephone or mobile number
- Mailing address

2.3 Donation and Transaction Information

- Donation amounts and dates
- Payment method details (processed via secure third-party payment gateways)
- Information required for issuing official donation receipts or tax-exempt receipts

2.4 Programme and Event Information

- Registration details for events, programmes, or volunteer activities
- Information relevant to participation in BCWA services including patient history for peer support visits and clinical breast examinations

2.5 Website Usage Data

- IP address
- Browser type and device information
- Cookies and usage analytics to improve website performance and user experience

3. Sensitive Personal Data

BCWA may collect and process Sensitive Personal Data, including health-related information, solely for the purpose of providing support services, programmes, and related assistance.

Such data is:

- Processed only with explicit consent, unless otherwise permitted under PDPA;
- Accessed strictly on a need-to-know basis; and
- Protected with a higher level of confidentiality and security.

4. Purpose of Collection and Processing

BCWA collects and processes personal data for legitimate and lawful purposes, including:

- Administering donations, issuing receipts, and maintaining financial records;
- Managing programmes, events, and support services;
- Communicating updates, newsletters, and information about BCWA's activities;
- Responding to enquiries, feedback, or requests;
- Managing volunteers, partners, and stakeholders;
- Improving our website, services, and outreach efforts; and
- Complying with legal, regulatory, and reporting obligations.

Personal data will not be processed for purposes unrelated to the above without obtaining your consent, unless otherwise permitted under PDPA.

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5. Disclosure of Personal Data

BCWA does not sell, rent, or trade personal data. Personal data may be disclosed only where necessary and on a need-to-know basis, including to:

- Authorised BCWA staff, Executive Committee members, and volunteers;
- Third-party service providers (such as IT service providers, payment gateways, auditors, or professional advisers) who are contractually bound to protect the data;
- Regulatory or government authorities where required by law; or
- Other parties with your explicit consent.

6. Data Security

BCWA takes reasonable and appropriate technical and organisational measures to protect personal data against loss, misuse, unauthorised access, alteration, disclosure, or destruction. These measures include, but are not limited to:

- Access controls and role-based permissions;
- Password-protected systems;
- Secure storage and data handling procedures; and
- Limiting access to authorised personnel only.only, and reasonable steps are taken to ensure data integrity and confidentiality.

7. Data Retention

Personal data shall be retained only for as long as necessary to fulfil the purposes for which it was collected, or as required by law, regulatory obligations, or internal policies. When personal data is no longer required, it will be securely destroyed or anonymised.

8. Data Accuracy

BCWA takes reasonable steps to ensure that personal data collected is accurate, complete, and up to date. You are encouraged to notify us of any changes to your personal data to help us maintain accurate records.

9. Access, Correction, and Choice

In accordance with PDPA, you have the right to:

- Request access to your personal data held by BCWA;
- Request correction of inaccurate or incomplete personal data; and
- Withdraw consent for the processing of your personal data, subject to legal or contractual restrictions.

Requests may be made in writing using the contact details provided below. BCWA may charge a reasonable administrative fee as permitted under PDPA.

10. Use of Cookies

BCWA's website may use cookies to enhance user experience, analyse website traffic, and improve functionality. You may choose to disable cookies through your browser settings; however, this may affect certain features of the website.

11. Data Breach Management

In the event of a personal data breach, BCWA will take reasonable steps to mitigate the impact of the breach and, where required, notify affected individuals and relevant authorities in accordance with applicable laws and best practices.

12. Links to Third-Party Websites

Our website may contain links to third-party websites. BCWA is not responsible for the privacy practices, content, or security of such websites. Users are encouraged to review the privacy policies of those third parties.

13. Changes to This Privacy Policy

BCWA reserves the right to amend or update this Privacy Policy from time to time to reflect changes in legal requirements or organisational practices. Any updates will be published on our website with the revised effective date.

14. Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal data, please contact:

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5th floor, Bangunan Sultan Salahuddin Abdul Aziz Shah,
16, Jln Utara, 46200 Petaling Jaya, Selangor
Phone: 03 7954 0133
Email: info@breastcancer.org.my

By continuing to use BCWA's website or services, you acknowledge that you have read, understood, and agreed to this Privacy Policy.